

Marine Claim Form

Please return this form together with attachments to aus.marineclaims@chubb.com

A. General Information

| | | | | | | | |
|------------------|--|--|----------|---------------|--|--------|--|
| Insured Name | | | | Policy Number | | | |
| Address | | | | | | | |
| Contact Name | | | | | | | |
| Telephone - Home | | | Business | | | Mobile | |
| Email Address | | | | | | | |

B. Details of the Loss

| | | | | | | |
|---------------|--|--|-------------------------------|--|--|--|
| Date of loss: | | | When was the loss discovered? | | | |
|---------------|--|--|-------------------------------|--|--|--|

Brief description (includes cause of loss or damage):

| | | | | | | |
|----------------------------|--|--|--|--|--|--|
| Where did the Event occur? | | | | | | |
|----------------------------|--|--|--|--|--|--|

C. Details of the Transit

| | | | | | | | |
|----------------------------|--|--|----|--|--|------|--|
| Journey from | | | To | | | Date | |
| Carrier's name and contact | | | | | | | |
| Type of transport | <input type="checkbox"/> Own Vehicle <input type="checkbox"/> Road Carrier <input type="checkbox"/> Rail <input type="checkbox"/> Post <input type="checkbox"/> Sea <input type="checkbox"/> Air | | | | | | |

D. Details of the Goods

| | | | | | | |
|---|--|--|--|--|--|--|
| Are you the owner of the goods? | <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | | |
| If 'NO', please provide details of the owner | | | | | | |
| Did any other insurance cover the goods at the time of loss? | <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | | |
| If 'YES', please provide the particulars and name of the insurer | | | | | | |
| If goods are damaged where can they be inspected? (Please advise contact name and phone number) | | | | | | |
| _____ | | | | | | |

| | | | | | | | |
|--|--|--|-----------------|--|--|------|--|
| Have Police been notified? | <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | | | |
| If 'YES', what station? | | | Incident Number | | | Date | |
| Have you taken any other action to reduce your loss? | <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | | | |
| If 'YES', please provide details | | | | | | | |

E. Detailed Statement of Claim (if insufficient room, please attach a separate schedule)

| Full Description of item (e.g. make, model, age) | Details of loss or damage | Sum Insured | Amount claimed |
|---|---------------------------|-------------|----------------|
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F. GST Supplement

| | | | |
|--|--|-----|--|
| Are you registered for GST purposes? | <input type="checkbox"/> Yes <input type="checkbox"/> No | ABN | |
| What is your Tax Credit Extent (Percentage)? | | | |

G. Claim Payment Details (for fast payment of claims, please provide your bank account details)

| | | | |
|--|--|----------------|--|
| Name of bank | | | |
| Account Name | | | |
| BSB: | | Account number | |
| For international payment, please provide the Bank Swift Code | | | |
| Bank Address | | | |
| If paying into an overseas bank, what currency is the account in? (e.g. USD) | | | |

H. Supporting Documentation (the following documents are required in support of the claim)

Letter of claim on carrier/ship/airline Invoice showing value of goods claimed Consignment note/Bill of lading/Airway bill
 Response (if any) from carrier/ship/airline Repair/Replacement quotations (if applicable) Freight Invoice

If any of the above are not available, please advise why

Claim Declaration

Your Privacy

In the course of providing insurance and processing insurance claims, we need to collect personal and/or sensitive information as defined in *Privacy Act 1988 (Cth) (the Act)* about persons we insure and persons associated with persons we insure. If an insured does not give us this information, we may not be able to provide insurance or process a claim. In accordance with the Act, our privacy policy contains the information required to be given to persons about whom we collect personal and/or sensitive information. It provides information on how an insured can make a complaint against us for a breach of the Australian Privacy Principles (“APPs”), or registered APP code(s), if any, that binds us.

Your Access to Your Personal and Sensitive Information

An insured can request access to personal and sensitive information that we hold about them. Your rights to access and our rights to refuse access are set out in the Act.

Our Use of Personal and Sensitive Information

We may at any time use personal and/or sensitive information we collect about individuals subject to insurance cover to provide a quotation or assess a proposal for insurance; to provide, amend or renew an insurance policy; or to respond to a claim.

Our Disclosure of Personal and Sensitive Information

We may at any time disclose personal and/or sensitive information we collect to the following types of organisations (some of which may be outside Australia). These include re-insurers; external valuers and appraisers; Loss adjustors, investigators and other organisations retained by us who help us to provide our claims service; professional advisers, such as accountants and lawyers; and other organisations that provide services to us in relation to the provision of insurance. To assist us in providing insurance services to an insured, we may, from time to time, transfer personal and/or sensitive information overseas to the types of organisations listed above in Canada, China, Hong Kong, India, Philippines, Singapore, Thailand, the United Kingdom and the United States of America. Where we do so, we take reasonable steps to ensure it is kept confidential. Our Privacy Policy statement is readily available on our website at www.chubb.com/au.

Consent

You consent and authorise us to collect, use, store and disclose personal and sensitive information provided either directly by you or your representative or agent in accordance with the Act. Where personal and sensitive information is provided to us by a person, other than yourself, you agree that all necessary consents to collect, use, store and disclose that personal or sensitive information to us have been made or given. Our privacy policy is readily available on our website www.chubb.com/au. Alternatively, please contact us if you would like a copy.

Declaration

I/We do hereby declare that the foregoing answers are true and correct. I agree that if I have made or shall make any false or untrue statement, suppression or concealment, my right to claim could be forfeited.

| | |
|----------------|--|
| Your Signature | |
| Date | |

By clicking on Submit, a new email will open automatically with your completed form attached. Please attach any supporting documentation to the email and send to aus.marineclaims@chubb.com

About Chubb in Australia

Chubb is the world's largest publicly traded property and casualty insurance company. With operations in 54 countries, Chubb provides commercial and personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance and life insurance to a diverse group of clients. As an underwriting company, we assess, assume and manage risk with insight and discipline. We service and pay our claims fairly and promptly. The company is also defined by its extensive product and service offerings, broad distribution capabilities, exceptional financial strength and local operations globally. Parent company Chubb Limited is listed on the New York Stock Exchange (NYSE: CB) and is a component of the S&P 500 index. Chubb maintains executive offices in Zurich, New York, London and other locations, and employs approximately 31,000 people worldwide.

Chubb, via acquisitions by its predecessor companies, has been present in Australia for over 50 years. Its operation in Australia (Chubb Insurance Australia Limited) provides specialised and customised coverages, including Marine, Property, Liability, Energy, Professional Indemnity, Directors & Officers, Financial Lines, Utilities, as well as Accident & Health insurance, to a broad client base. Chubb is a major insurer of many of the country's largest companies. With five branches and over 500 staff in Australia, it has a wealth of local expertise backed by its global reach and breadth of resources.

More information can be found at www.chubb.com/au

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